



Dr. Jeffrey Kinka, DMD | 2704 N Halsted St. Chicago, IL 60614 | 773-348-2704

Office Policies

Broken/Canceled Appointments: We are very appreciative of patients who arrive on time for their scheduled appointments. In the unlikely event you need to cancel an appointment, we request notice at least 72 hours in advance of the appointment. As a courtesy, our office may contact you to remind you of the appointment(s). While certain emergencies and other issues may be taken into consideration, Dental Masters of Lincoln Park reserves the right to apply a fee of \$50 to your account for failure to provide adequate notice. Multiple failures to provide adequate notice for canceled appointments could result in dismissal from the practice. Patients arriving more than 15 minutes late to an appointment will be considered a broken appointment and are not guaranteed to be seen that day.

After Hours (Emergency) Appointments: After hours appointments are reserved for true dental emergencies. Unfortunately, many dental emergencies are the result of chronic neglect or non-compliance of previously recommended dental treatment. For this reason, after hours emergency voicemail **(773) 482-3535** will be available only for current patients of record who have had a dental exam within the last 12 months. This is not a guarantee of appointment, but will be triaged by the Doctor or another licensed dentist. If an after hours emergency appointment is indicated, Dental Masters of Lincoln Park reserves the right to charge an after hours appointment fee of \$300 (not billable to insurance) in addition to the fees for any services rendered at this appointment.

Guarantee of Payments/Assignment of Insurance Allowances: Unless otherwise stated, I understand that fees are due for any services rendered on the date of service. I authorize payment for services rendered to me to be made directly to this office for allowances otherwise payable to me. These payments shall not exceed the regular charges for this period of treatment. I also understand that I am responsible to pay any charges not covered through my insurance allowances, included but not limited to non-covered services, applicable deductible and/or co-insurances as defined by my policy(ies), or any fees for services in the event that I do not have insurance coverage.

Completion of Treatment: In the event that I elect to receive treatments such as crowns, dentures, root canals, bridges, implants and other treatment that requires me to return for future visits to finalize, I understand that I am responsible to return to the office to complete treatment. These types of treatments typically require Dental Masters of Lincoln Park to incur lab, equipment, and labor cost up front. In the event that I do not return to complete the treatment, I understand that I am still responsible to pay the full cost of the treatment.

Past Due Balance & Collection Services: Dental Masters of Lincoln Park makes an effort to provide all patients with education and information regarding proposed and completed treatment, as well as the cost associated, in order for each patient to make an informed decision regarding their treatment. I understand that should my past due balance be referred to an attorney or collection agency, I will be financially responsible for any additional cost incurred such as attorney fees, collection agency fees, court cost, ect.